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☐	L110	L109 and (product$1 same chat)	1
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☐	L108	L107 and (text near5 search$)	22
☐	L107	L106 and (internet or www)	103
☐	L106	l103 and (customer$1 same shop$)	106
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☐	L104	L103 and olap	87
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☐	L93	L92 and (keyword$1 same document$1)	4
☐	L92	L91 and (index$ same document$1)	50
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☐	L90	L89 and (product$1 same business)	207
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☐	L87	(enterprise resource planning) same (olap)	9
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☐	L31	L30 and (internet or www)	2
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☐	L23	L22 and (query$ or search$)	86
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☐	L7	L6 and (internet near5 text)	9
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☐	L5	L4 and lead$1	252
☐	L4	L3 and ((customer$1 or user$1) near5 (profil$))	562
☐	L3	L2 and (database$ or data$base$)	2125
☐	L2	L1 and (internet or www)	2826
☐	L1	application service provider	3302

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1 Special issue on critical analyses of ERP systems: the macro level: Planning for the market?: enterprise resource planning systems and the contradictions of capital
Bruce Robinson, Francis Wilson
September 2001 **ACM SIGMIS Database**, Volume 32 Issue 4
Full text available: pdf(1.27 MB) Additional Information: full citation, abstract, references, index terms

Enterprise Resource Planning is the most overarching attempt so far to control a firm's economic environment using information technology. An analysis of its functions, potential, and limitations thus requires an economic model that provides a conceptual framework for understanding the enterprise's goals, activities and environment. Marx's analysis of the processes of accumulation and circulation of capital is used here to assess ERP systems, with the conclusion that, rather than being a fad, ER ...

Keywords: Enterprise Resource Planning, Marxist economics, circuit of capital, supply chain management

2 Integrating simulation and optimization: an application in fish processing industry
Sabah U. Randhawa
December 1994 **Proceedings of the 26th conference on Winter simulation**
Full text available: pdf(632.22 KB) Additional Information: full citation, references, index terms

3 Emergent workflow: the AIS workware demonstrator
Steinar Carlsen, Håvard D. Jørgensen
December 1999 **ACM SIGGROUP Bulletin**, Volume 20 Issue 3
Full text available: pdf(186.17 KB) Additional Information: full citation

4 Computer user cooperatives: Providing user services to grower-producers
L. Edward White, Benjamin G. Mullinix
October 1981 **Proceedings of the 9th annual ACM SIGUCCS conference on User services**
Full text available: pdf(938.13 KB) Additional Information: full citation, abstract, references, index terms

The type of computer used largely determined the capability of the user before the advent

of integrated circuit computers of the early sixties. Until then, most substantial computer complexes required a vast housing facility needing huge cooling capacity. The large-scale integrated-circuit computers of the late sixties made available a new technology called time-sharing which permitted for the first time use of large numbers of interactive terminals. Computer technology during this period w ...

5 Early adopters an internet 2 middleware project

Jay Graham, Jeffrey Cepull

October 2000 **Proceedings of the 28th annual ACM SIGUCCS conference on User services: Building the future**

Full text available: pdf(156.42 KB) Additional Information: full citation, references, index terms

Keywords: EDUPerson, IMS, LDAP, interoperability, middleware

6 State of the art: Research challenges of autonomic computing

Jeffrey O. Kephart

May 2005 **Proceedings of the 27th international conference on Software engineering**

Full text available: pdf(128.40 KB) Additional Information: full citation, abstract, references, index terms

Autonomic computing is a grand-challenge vision of the future in which computing systems will manage themselves in accordance with high-level objectives specified by humans. The IT industry recognizes that meeting this challenge is imperative; otherwise, IT systems will soon become virtually impossible to administer. But meeting this challenge is also extremely difficult, and will require a worldwide collaboration among the best minds of academia and industry. In the hope of motivating researche ...

Keywords: autonomic computing, research challenges, self-managing systems

7 Research contributions: A stage maturity model for enterprise resource planning systems use

Christopher P. Holland, Ben Light

April 2001 **ACM SIGMIS Database**, Volume 32 Issue 2

Full text available: pdf(1.16 MB) Additional Information: full citation, abstract, references, index terms

Enterprise Resource Planning (ERP) systems dominate the information technology landscape of many companies. Organizations are at different stages in the implementation process ranging from the initial analysis of implementation options, through completed standard implementations and to the sophisticated exploitation of ERP systems using advanced knowledge management, customer relationship management and supply chain management systems. The authors present a maturity model for ERP systems that id ...

Keywords: ERP, IS evolution, IS maturity, competitive advantage, enterprise resource planning, legacy systems, standard package, standard software, systems implementation

8 Information technology and organizational change

Patricia Carlson

October 1999 **Proceedings of the 17th annual international conference on Computer documentation**

Full text available: pdf(1.41 MB) Additional Information: full citation, abstract, references, citings, index terms

My paper considers the impact of emerging, integrated information technology (IT) and information systems (IS) for a research and development organization. Background research was conducted during the period of 15 June - 28 August, as part of an Army Summer Faculty Research and Engineering Program grant. More specifically, this document discusses the interaction of corporate culture, leadership/management, human resources, and advanced networking and web-based applications (more commonly ca ...

Keywords: information technology, intranet, workplace re-engineering

9 Enterprise resource planning and organizational knowledge: patterns of convergence and divergence

Richard Baskerville, Suzanne Pawlowski, Ephraim McLean

December 2000 **Proceedings of the twenty first international conference on Information systems**

Full text available: pdf(231.54 KB) Additional Information: full citation, references, citings, index terms

Keywords: business processes, competitive use of IS, enterprise resource planning, enterprise software, knowledge management, mega-packages, organizational design, outsourcing, power users, software architecture, software packages, staffing issues, user types

10 Papers: Software reuse antipatterns

John Long

July 2001 **ACM SIGSOFT Software Engineering Notes**, Volume 26 Issue 4

Full text available: pdf(1.13 MB) Additional Information: full citation, abstract, references, citings

Software reuse is a productivity technique attempted by many development organizations, with mixed success. In analyzing reuse failures, a number of antipatterns emerge. Antipatterns are obvious, but wrong, solutions to recurring problems. This article outlines a number of reuse antipatterns that have been observed within the software industry.

Keywords: antipattern, asset, component, library, pattern, repository, reuse

11 The use of simulation in evaluating international competitiveness in broiler production

Conrado M. Gempesaw, Fe Zinnia R. Albay, J. Richard Bacon, Jeff Corman, Shankar Narayanan

December 1994 **Proceedings of the 26th conference on Winter simulation**

Full text available: pdf(754.32 KB) Additional Information: full citation, references, index terms

12 The interactive performance of SLIM: a stateless, thin-client architecture

Brian K. Schmidt, Monica S. Lam, J. Duane Northcutt

December 1999 **ACM SIGOPS Operating Systems Review , Proceedings of the seventeenth ACM symposium on Operating systems principles**, Volume 33 Issue 5

Full text available: pdf(1.79 MB) Additional Information: full citation, abstract, references, citings, index terms

Taking the concept of thin clients to the limit, this paper proposes that desktop machines should just be simple, stateless I/O devices (display, keyboard, mouse, etc.) that access a shared pool of computational resources over a dedicated interconnection fabric --- much in the same way as a building's telephone services are accessed by a collection of handset

devices. The stateless desktop design provides a useful mobility model in which users can transparently resume their work on any desktop c ...

13 Environmental scanning on the Internet
Sharon S. L. Tan, Hock-Hai Teo, Bernard C. Y. Tan, Kwok-Kee Wei
December 1998 **Proceedings of the international conference on Information systems**
Full text available: pdf(47.59 KB) Additional Information: full citation, references, citings, index terms

14 Organizational transition to enterprise resource planning systems: theoretical choices for process research
Marie-Claude Boudreau, Daniel Robey
January 1999 **Proceeding of the 20th international conference on Information Systems**
Full text available: pdf(154.75 KB) Additional Information: full citation, references, citings, index terms

15 Artificial intelligence and virtual organizations
Daniel E. O'Leary, Daniel Kuokka, Robert Plant
January 1997 **Communications of the ACM**, Volume 40 Issue 1
Full text available: pdf(275.98 KB) Additional Information: full citation, references, citings, index terms, review

16 Managing service level agreements
Nathan J. Muller
May 1999 **International Journal of Network Management**, Volume 9 Issue 3
Full text available: pdf(291.12 KB) Additional Information: full citation, abstract, index terms

Service level agreements are increasingly being used in enterprise networks and are contracts that specify the performance parameters within which a network service is provided. In this article their application, preparation, and effects on IT departments are considered. Copyright © 1999 John Wiley & Sons, Ltd.

17 Simulating the economic viability of crawfish production: a two-stage approach
Amy C. Hasegawa, Conrado M. Gempesaw, William H. Daniels, Bernard R. Petrosky
December 1999 **Proceedings of the 31st conference on Winter simulation: Simulation---a bridge to the future - Volume 2**
Full text available: pdf(77.16 KB) Additional Information: full citation, references, index terms

18 Special issue on critical analyses of ERP systems: the macro level: The control devolution: ERP and the side effects of globalization
Ole Hanseth, Claudio U. Ciborra, Kristin Braa
September 2001 **ACM SIGMIS Database**, Volume 32 Issue 4
Full text available: pdf(1.41 MB) Additional Information: full citation, abstract, references, citings, index terms

When looking at the implementation of ERP systems in large organizations, the typical business concerns are attaining the goals of the application, usually globalization and efficiency, securing the organization's acceptance, avoiding rigidity, and so on. By now, the literature is full of both normative models on how to implement ERPs successfully and cautioning tales of how the road to success is paved by traps, slowdowns, and even

disillusion. This paper does not take sides in this emerging li ...

Keywords: Control, Enterprise Resourse Planning, Globalization

19 POESIA: An ontological workflow approach for composing Web services in agriculture

Renato Fileto, Ling Liu, Calton Pu, Eduardo Delgado Assad, Claudia Bauzer Medeiros

November 2003 **The VLDB Journal — The International Journal on Very Large Data Bases**, Volume 12 Issue 4

Full text available: pdf(726.49 KB) Additional Information: full citation, abstract, citings, index terms

This paper describes the POESIA approach to systematic composition of Web services. This pragmatic approach is strongly centered in the use of domain-specific multidimensional ontologies. Inspired by applications needs and founded on ontologies, workflows, and activity models, POESIA provides well-defined operations (aggregation, specialization, and instantiation) to support the composition of Web services. POESIA complements current proposals for Web services definition and composition by provi ...

Keywords: Composition of Web services, Data integration, Ontologies, Semantic Web, Semantics of data and processes

20 Enterprise resource planning (ERP) implementation planning and structure: a recipe for ERP success

Wayne Brown

October 2004 **Proceedings of the 32nd annual ACM SIGUCCS conference on User services**

Full text available: pdf(191.31 KB) Additional Information: full citation, abstract, references, index terms

Heald College, a 12-location institution, began implementing PeopleSoft (PS) Human Resources (HR), Student Administration, Finance, and Staffing Front Office in Jan 2003 and is scheduled to complete all module go lives by July 2004. The author conducted a brief review of the literature on attributes and structure that are believed to make a large project, such as an ERP implementation, successful. The project management structure and process used at Heald was compared to this ERP implementati ...

Keywords: enterprise resource planning, project management, structure

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